

Booking Deposits & Boat Information 2016

Property prices 2016

Our Holiday Properties are available all year round and offer unique Christmas and New Year breaks starting on Fri, Sat, Mon or Tues. This can be for either a week, a short break or longer. Please see the individual house specifications for further details on the start days.

Property Takeover Times

Although official Takeover time isn't until 3pm and all properties have to be vacated by 10am. We will do our very best to have all our properties ready as early as possible and if you advise us that you require an earlier arrival or check out time we will do our very best to accommodate your request although we make no guarantees.

Initial Payments for all holiday properties

Holiday cost	Deposit
Up to £300	£105
£301 - £500	£125
£501 - £750	£150
£751 - £900	£170
£901 and over	£180

Hire Fleet prices 2016

Our cruisers are available from late February until early November starting on either a Fri, Sat, Mon or Tues. This can be for either a week, a short break or longer. Please see the individual boat specifications for further details on the start days.

Boat Takeover Times

Although official Takeover time isn't until 4pm and all cruisers have to be returned back to the boat yard by 9am. We will do our very best to have all our cruisers ready as early as possible and if you advise us that you require an earlier arrival or check out time we will do our very best to accommodate your request, although we make no guarantees.

Initial Payments for all holiday cruisers

Holiday cost	Deposit
Up to £300	£105
£301 - £500	£125
£501 - £750	£150
£751 - £900	£170
£901 and over	£180

Optional Extras

	Per week	Short break
Rowing Dinghy	£55	£30
Sailing Dinghy	£70	£45
Car parking outside	£15	£10
Undercover parking	£20	£15
Pets (boats)	£35	£25
Pets (houses)	£25	£25
Pet Life Jackets	£10	£10
(refundable on return)		
Heron Map (incl postage)		£7.50
Cruising with confidence DVD (includes Postage)		£5.50
Collins Map & Guide (incl postage)	£9.99	
Broads Map (incl postage)	£2.50	

Second week discounts

Save with a second week discount. Save 15% off the cheapest week (on the same cruiser)

Second holiday discounts

Book a second holiday in the same year and receive a saving of up to 10%.

Fuel Deposits

A fuel deposit is required on all hire cruisers. The amount is calculated on the size of the boat and the level of facilities on board. This amount is not for the full value of the tank merely an estimate of what we feel that craft may use on your holiday. This means that on your return you may be entitled to a refund or you may owe for additional fuel used. This is based on the calculations of the current cost of fuel and this may mean that if the cost of fuel increases and the level of the refund or the amount owed to us may change.

Damage waiver

A non refundable damage waiver is charged on all hire craft bookings to cover you against accidental damage to the craft whilst you are on holiday. This frees the hirer of any liability for accidental damage to the boat, its fittings, or loss of its equipment. It does not cover for damage or losses caused by negligence on the part of the hirer, or return of the boat in an unclean condition, which may incur an extra charge.

Payment of Balance

Please note that the balance of hire terms and any extra charges and deposits should be paid 70 days (10 weeks) in advance of your holiday start date unless otherwise stated on the booking confirmation. Booking confirmations are issued to all customers.

Cancellation Protection (incl in brochure price)

Cover is obligatory and is automatically provided against loss of your deposit and liability to pay the balance of hire charges if you have to cancel or curtail your holiday for certain unavoidable reasons. This small payment is included in the brochure price and is paid with your deposit in your initial payment. For full details on the cancellation insurance see our terms and conditions on our website.

Security deposits

All single sex, young groups and parties higher than average risk will be subject to a refundable security deposit (as long as the cruiser/property is returned on time, clean and tidy and with no damage to the cruiser/property or its equipment).

Payments types

There is no charge on any payment made by credit card, and we accept all debit cards. Please note that we do not accept American Express or Diners Club cards.

Holiday bookings 2016 onwards

All 2016 advance bookings made before 28th Feb 2016 will receive a 5% discount off the 2016 brochure price based on the hire terms only, extras are not subject to the discount.

Brochure Prices

All prices shown in our 2016 brochure are in pounds (£) sterling.

Our 2016 Holiday Boats and Homes brochure is prepared many months in advance of the holiday season to which it relates, so changes may be made to the information contained in it. If any significant changes occur before you have booked, we will endeavour to tell you at the time of booking or pass on the necessary information to you.